



# Wisconsin Health Fund

6200 West Bluemound Road • Milwaukee, Wisconsin 53213  
P.O. Box 601 • Milwaukee, Wisconsin 53201  
(414) 771-5600 • FAX (414) 771-2540

Due to the COVID-19 situation, we are monitoring the most current information and recommendations provided by the U.S. Centers for Disease Control and Prevention and the Wisconsin Department of Health Services.

**\*\*\*EFFECTIVE 3/16/2020\*\*\***

All non-essential appointments for patients will be rescheduled to occur after April 30th, 2020, with most non-essential appointments rescheduled to occur approximately 60 days from the originally scheduled date.

**Annual Wellness Visits:** All physicals will be rescheduled to reduce potential community transmission of COVID-19. Refills of existing prescriptions will be given for 60 days if needed.

**Follow Up/Chronic Care Appointments:** Appointments for those with well-controlled conditions will be rescheduled to after April 30th. Continuing management of current conditions will also be considered through telemedicine (via phone, not virtual) for WHF health plan participants for follow up appointments. Those patients with immediate needs will be seen in the WHF clinic or alternative treatment options will be provided.

**Well Child Visits:** If children are due for vaccination we recommend that the well child exam is kept at this time. For those who do not need vaccination we are rescheduling the appointment.

**Obstetric Care:** In order to support the health of our mothers and infants, OB appointments/prenatal appointments will be kept. OB appointments will be sent to private offices for follow-up until April 30th (or future determined date). However, patients will need to return to WHF for treatment when WHF begins rescheduling appointments. All non-essential appointments will be rescheduled and refills of existing prescriptions will be given for 60 days if needed. Acute care appointments will be offered in Family Practice or Internal Medicine at WHF, if needed.

**Specialties:** All elective surgical cases will be rescheduled to occur after April 30th (or future determined date). Appointments for those with well-controlled conditions will be rescheduled to after April 30th. Continuing management of current conditions will also be considered through telemedicine (via phone, not virtual) for WHF health plan participants for follow up appointments. Those patients with immediate needs will be seen in the WHF clinic or alternative treatment options will be provided.

**WHF's Medical Center Hours**  
Monday through Friday 7:00am – 5:00pm

**WHF'S Pharmacy Hours**  
Mon., Wed., Fri. 8:00am - 6:00am  
Tues. & Thurs. 8:00am - 7:00pm  
Saturday 8:00am - Noon

As this is a fluid situation and changing daily (even hourly) we ask for your patience during this time.